

Introduction to Asset Registration

5 July 2019

FLA



About this course:

Asset Registration is a key operational activity for motor and asset finance providers, consumers, vehicle retailers, auction houses and vehicle provenance providers. This one-day course provides delegates with an overview of the asset registration environment, best practice in conducting asset registration and how asset registration links through to key business functions and regulatory responsibilities.

By the end of the course participants will:

- Understand the importance of asset registration to finance providers
- Understand the organisations involved in the activity of asset registration
- Be aware of the risks associated with incorrect or incomplete registration and unregistered assets
- Learn what types of finance agreement can be registered
- Understand the importance of keeping data clean
- Understand how asset registration is linked to the legal and regulatory landscape

Please note: all FLA events are subject to the application of competition law. Details will be available on the day and are included in the booking form.

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Programme Overview

Registration from 9.30 – Start 10.00 and Finish 16.00

Welcome, introductions and personal objectives

The asset registration landscape

- What is asset registration?
- The asset registration agencies
- How asset registration is used in motor finance
- Vehicle provenance checks
- Asset registration beyond the automotive sector

ACTIVITY – Identifying the risks in not registering an asset

The importance of asset registration

- Review of the risks in not registering
- Relevant law
- The regulatory environment
- Link to the FCA Handbook

ACTIVITY – How does Asset Registration link to the FCA?

Registering an asset

- Different types of agreement
- Secured and unsecured finance
- Personal loans
- How to register an asset
- Amending and deleting a registered asset
- The importance of complete data

ACTIVITY – Can the process for asset registration in your business be more effective?

The Data Exchange

- What is the Data Exchange?
- How does it work?
- Direct supply
- Online and batch data

Data Cleansing

- What is a data cleanse?
- The importance of data cleansing
- Frequency of data cleansing
- Best practice in data cleansing

ACTIVITY – Revisit personal objectives

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Who should attend?

- Individuals involved in registering assets using any of the asset registration agencies' online portals
- Staff that manage or assist with the supply of finance agreement data to the agencies
- Staff that regularly use vehicle check products in their role
- Staff that manage calls relating to finance clearance
- Compliance, operations, credit risk, customer services and IT staff

In-house delivery option

This programme can also be delivered in-house. The FLA offers bespoke, tailored training solutions that help you achieve your business development objectives. The FLA training team specialises in facilitating change and turning strategic intent into tangible business results.

What we can do for you:

- Design a bespoke programme that meets your organisation's specific development goals and objectives
- Design training as a one-off exercise, or on a repeated basis as part of your company's development curriculum or company-wide courses, or as part of a major change programme
- Personalise our approach by incorporating your corporate culture and goals
- Provide complete flexibility with regard to location and timings
- Offer differing course levels to cater for the varied experience levels of your staff

For more detailed information regarding any in-house training please contact Jon Dear on **0207 420 9623** or email jon.dear@fla.org.uk

Another FLA training date for your diary:

Effective Complaints Handling, 17 June 2019

Financial services firms regulated by the FCA (including all consumer credit providers) are subject to FCAs' Dispute Resolution Rules (DISP) for complaint handling. This course will explore regulatory expectations and best practice when dealing with disputes.

By the end of the course, delegates will:

- Recognise the core elements of the FCA rulebook (DISP)
- Understand the recent regulatory changes made to DISP
- Investigate the impact of the recent regulatory changes on firms' systems and controls
- Recognise the FLA's conciliation and arbitration services and the benefits they bring to members and customers
- Understand the role and approach of the Financial Ombudsman Service (FOS)
- Through practical application, understand how the FOS approaches complaints
- Know how the FCAs' complaints governance and oversight structure operates
- How to execute effective root cause analysis

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Please register the following delegate(s) for the above course.

BOOKING DETAILS - PLEASE USE BLOCK CAPITALS

Company name:

Contact name:

Job title:

Address:

Postcode:

Telephone:

Email:

DELEGATE 1

First name:

Surname:

Company:

Job title:

Telephone:

Email:

Your special needs or dietary requirements:

DELEGATE 2

First name:

Surname:

Company:

Job title:

Telephone:

Email:

Your special needs or dietary requirements:

DELEGATE 3

First name:

Surname:

Company:

Job title:

Telephone:

Email:

Your special needs or dietary requirements:

DELEGATE 4

First name:

Surname:

Company:

Job title:

Telephone:

Email:

Your special needs or dietary requirements:

To register please complete this form

Phone: Jon Dear on +44 (0)20 7420 9623 Fax: +44 (0)20 7420 9631

Web: www.flatraining.org.uk Email: training@fla.org.uk

Post: Jon Dear, FLA, Imperial House, 8 Kean Street, London WC2B 4AS

COURSE FEES

FLA Member's fee per delegate: £465 + VAT

Non-FLA Member's fee per delegate: £625 + VAT

PAYMENT: Upon registering you will be sent an invoice; payment is required before attending the event.

Please invoice

Provide purchase order no:

Payment by cheque

You can also book online at www.fla.org.uk where you will have the additional option to pay by credit card.

Cancellations all cancellations must be made in writing via email to training@fla.org.uk. Cancellations received more than 30 days prior to the start of the course will incur an administrative charge of £70.00 + VAT per delegate. There is no refund on cancellations made within 30 days of the course start date.

Transferring from one course to another is treated as a cancellation.

You may substitute one delegate for another at no additional cost. Notification must be received in writing by noon of the business day prior to the start of the course.

Data Protection: The Finance & Leasing Association will use the data you provide to process your course registration. We would also like to keep you informed (by post, telephone, email or fax) of other FLA training courses, products and services. If you would like us to send you details of future events, please tick this box:

Please note: all FLA events are subject to the application of competition law. Details will be available on the day and are included in the booking form.